ZAGG Keyboard App Guide

ZAGG has an app in the Apple Store to support new firmware deployments for the Pro Keys Series, Pro Keys with Trackpad Series, Rugged Book Series, & Pro Mouse

App Location: Apple Store (There is no App support for non-Apple devices)
App Name: ZAGG Keyboard

Compatible with the following products:
- Pro Keys 10.2 | SKU 103404702
- Pro Keys 10.9 | SKU 103406884
- Pro Keys 11 | SKU 103404717
- Pro Keys 12.9 | 103407563
- Pro Keys w/ Trackpad 10.2 | SKU 103407640
- Pro Keys w/ Trackpad 10.9/11 | SKU 103407562
- Pro Keys w/ Trackpad 12.9 | SKU 103409165
- Rugged Book 10.2 | SKU 103104613
- Rugged Book 10.9/11 | SKU 103107270
- Rugged EDU 10.2 | SKU 103107815
- Pro Mouse | SKU 109909782

Step-by-step instructions is listed on the following slides

Step 1: Download App From Apple Store
Step 2: Open App – App will automatically validate if the keyboard is utilizing the latest firmware version
Step 3: If the firmware is current; the App will display “Device firmware is up to date” and no further action is required.
Step 4: In the event a new firmware version is available; a “New Firmware Detected” message will appear. Press the green UP arrow to begin the installation process.
**Step 5:** During the installation process; a progress meter will appear to show the progression of the installation.
Step 6: Upon completion of the upgrade; a pop-up window will appear. Click the “OK” button to complete the update.