



**charge stream™  
powerstation® wireless  
& powerstation wireless XL**

Qi-enabled smartphones,  
mophie cases with wireless charging,  
and other USB devices.

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USER MANUAL

## **Welcome**

Thank you for purchasing the mophie® charge stream™ powerstation® wireless or charge stream powerstation wireless XL portable battery. Your charge stream powerstation wireless/charge stream powerstation wireless XL portable battery is a compact yet powerful wireless charging solution for Qi-enabled smartphones or mophie cases with wireless power. It will also charge USB-A devices and wearables via its USB-A port. With the charge stream powerstation wireless/charge stream powerstation wireless XL portable battery, charging couldn't be any easier—simply set your Qi-enabled smartphone or mophie case with wireless charging on top of the charge stream powerstation wireless/charge stream powerstation wireless XL portable battery and press the button to begin charging

## **Package contains**

- charge stream powerstation wireless or charge stream powerstation wireless XL portable battery
- USB-C to USB-A cable
- Quick-start guide

## **Features**

Here's a rundown of why your charge stream powerstation wireless/charge stream powerstation wireless XL portable battery is so great:

- Wireless power—place a Qi-compatible smartphone or mophie case with wireless charging on the charge stream powerstation wireless/charge stream powerstation wireless XL portable battery and press the status indicator button to begin wireless charging at up to 5W of power.
- High-density, high-output universal portable battery charges at fast speeds—up to 2.1 amps via the USB-A port.
- USB-A output port is compatible with most USB-A devices and wearables.
- USB-C input port recharges the charge stream powerstation wireless/charge stream powerstation wireless XL battery at fast speeds.
- Priority+® charging provides power to a charging device first before the charge stream powerstation wireless/charge stream powerstation wireless XL portable battery starts to recharge.
- Track battery power at a glance with the integrated four-light LED status indicator. You can keep tabs on charging status and current battery life. Know before you go!
- mophie's smart adaptive charging technology identifies your connected device and always delivers the fastest, most efficient charging speeds available.

- Digital Power Management circuitry provides built-in short-circuit, overcharge and temperature protection. Safety first!

## **Compatibility**

The charge stream powerstation wireless/charge stream powerstation wireless XL portable battery will wirelessly charge Qi-enabled smartphones or any mophie case with wireless charging. It also has a USB-A charging port that will charge most USB-A devices and wearables.

- If you experience any issues with charging your particular device, ensure that the charge stream powerstation wireless/charge stream powerstation wireless XL portable battery is fully charged and check the FAQ section on this website.

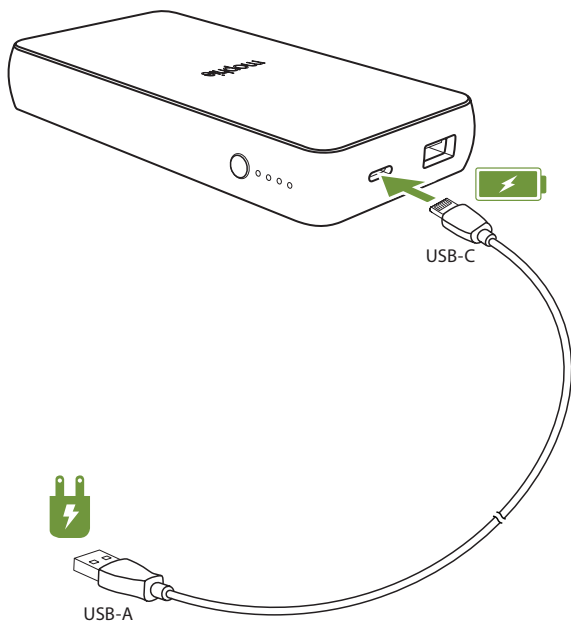
As always, no matter what device you have, carefully read through the *Warning* section in this manual and in the quick-start guide included with your charge stream powerstation wireless/charge stream powerstation wireless XL portable battery before using it.

## **Charging your charge stream powerstation wireless/charge stream powerstation wireless XL portable battery**

**IMPORTANT:** Before using your charge stream powerstation wireless/charge stream powerstation

wireless XL portable battery for the first time, fully charge it (so that pressing the charge status button lights all four status LEDs).

To charge your charge stream powerstation wireless/ charge stream powerstation wireless XL portable battery, use the supplied USB-C to USB-A cable to connect its USB-C input port to any power source with a USB-A output, like the wall adapter included with your device.



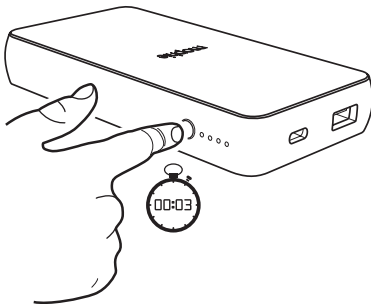
## **Charging your device using your powerstation portable battery**

After you have fully charged your charge stream powerstation wireless/charge stream powerstation wireless XL portable battery you can use it to charge your wireless or wired devices.

### **Wireless charging**

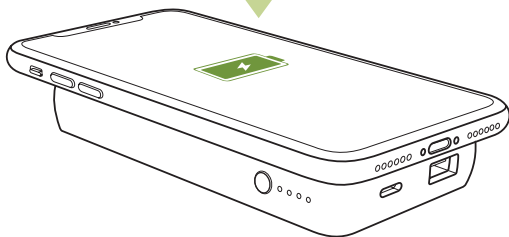
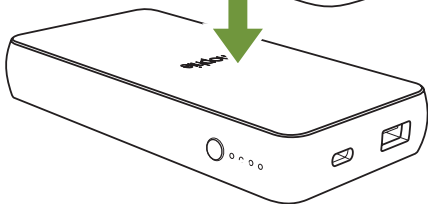
1. Press the status button for 3 seconds.
2. Place your Qi-enabled wireless smartphone or mophie case with wireless charging on the charge stream powerstation wireless/charge stream powerstation wireless XL portable battery as shown in the illustration below. Make sure the center of the device is aligned over the mophie logo on top of the portable battery. Charging will begin when the device is properly aligned on the portable battery.

**1**

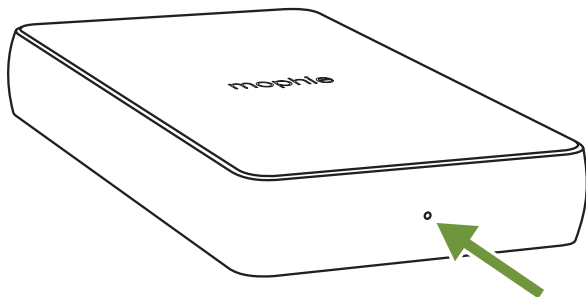


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qi



The charge stream powerstation wireless/charge stream powerstation wireless XL portable battery has an LED (shown in the illustration below) that indicates its wireless charging status:



**LED illuminated continuously:**

- The wireless smartphone is properly charging.

**LED flashing continuously:**

- A metallic foreign object (keys, etc.) has been detected on the portable battery's charging surface. Remove the foreign object.

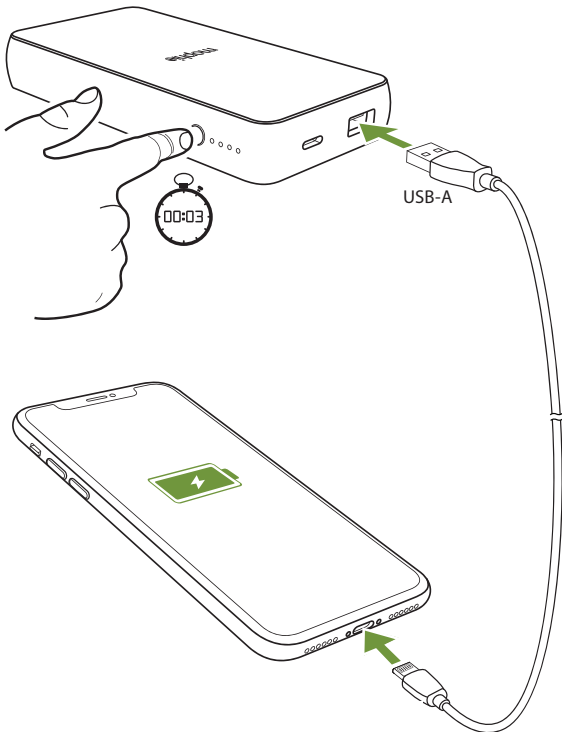
**LED not illuminated:**

- Wireless charging has not been activated. Press the status button for 3 seconds to activate wireless charging.

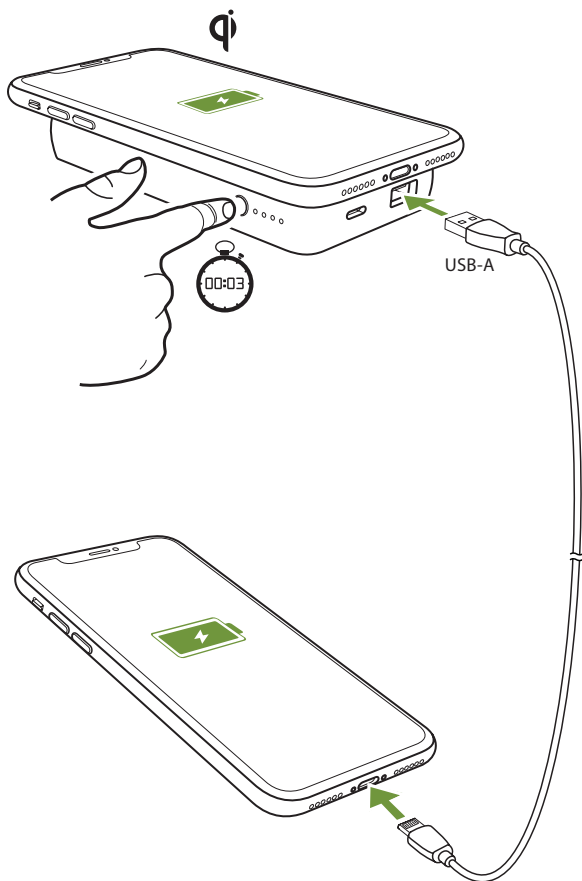


## Wired charging

Connect the cable that came with your device to the charge stream powerstation wireless/charge stream powerstation wireless XL portable battery's USB-A port and to your device. Press the status button for 3 seconds to begin charging.

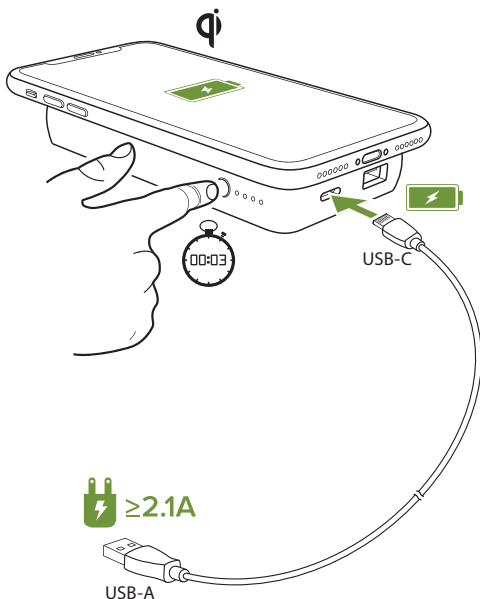


You can charge wireless and wired devices at the same time.



## Priority+ charging

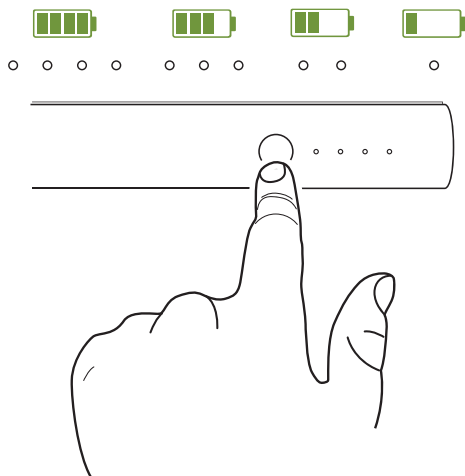
When you're recharging your charge stream powerstation wireless/charge stream powerstation wireless XL portable battery, Priority+ charging provides power to a wireless smartphone on the portable battery's charging surface first, before the portable battery starts to recharge.



Note: The portable battery's USB-A output is disabled during Priority+ charging.

## Checking your portable battery's charging status

Momentarily press the status button on your charge stream powerstation wireless/charge stream powerstation wireless XL portable battery and the status LEDs will indicate its charge level. Four LEDs means that the battery is fully charged, while one LED means that it's almost empty. Know before you go!



## **Taking care of your charge stream powerstation wireless/ charge stream powerstation wireless XL portable battery**

- Keep your portable battery dry and away from moisture and corrosive materials.
- Do not clean your portable battery with harsh chemicals, soaps or detergents. Just wipe the case with a soft, water-dampened cloth.
- Make sure the portable battery's charging ports do not become contaminated with lint or other debris. Use a canned-air type of product periodically to ensure that the port openings are clear.
- Recharge your portable battery once every three months when not in use. If you plan on putting it away, fully charge it (so that pressing the status button lights all 4 charge status LEDs) first.

## **Warranty**

At mophie, we are dedicated to making the best quality products. To back this up, this product is warranted for 2 years from date of purchase. For full details regarding warranty terms and exclusions, please visit: [mophie.com/warranty](http://mophie.com/warranty). This warranty does not affect any statutory rights that you may be entitled to. Keep a copy of your purchase receipt as proof of purchase. Be sure to register your product at [mophie.com](http://mophie.com). Failure to register your product and/ or provide proof of purchase may void the warranty.

## **Exclusions & limitations**

Except for the limited warranty expressly set forth or to the extent restricted or prohibited by applicable law, mophie expressly disclaims any and all other warranties express or implied, including any warranty of quality, merchantability, or fitness for a particular purpose, and you specifically agree that mophie shall not be liable for any special, incidental, indirect, punitive, or consequential damages of any type on any mophie product. In addition to and without limiting the generality of the foregoing disclaimers, the limited warranty does not, under any circumstances, cover the replacement or cost of any electronic device or personal property inside or outside of the mophie product.

You may have additional warranty rights depending on your country, state or province. Further, some countries, states and provinces do not allow the exclusion or limitation of incidental or consequential damages or exclusions or limitations on the duration of implied warranties, so the above may not apply to you. If any provision of the warranty is found unlawful, void or unenforceable, that provision shall be deemed severable and shall not affect any remaining provision.

## Customer service

Telephone: 1-888-8mophie [1-888-866-7443]

International: +1 (269) 743-1340

Web: [www.mophie.com/cs](http://www.mophie.com/cs)

## Warning

Read all instructions and warnings prior to using this product. Improper use of this product may result in product damage, excess heat, toxic fumes, fire or explosion, for which damages you ("Purchaser"), and not mophie llc ("Manufacturer") are responsible.

- ☠ Before using your charge stream powerstation wireless or charge stream powerstation wireless XL portable battery for the first time, fully charge it (so that pressing the charge status button lights all four status LEDs).
- ☠ Do not store device in high-temperature environment, including heat caused by intense sunlight or other forms of heat. Do not place device in fire or other excessively hot environments.
- ☠ The charge stream powerstation wireless/charge stream powerstation wireless XL portable battery should be operated only in open-air conditions. It should not be operated in an enclosed, unventilated space such as a carrying bag, pocket, purse or bedding. Failure to follow these instructions may cause damage to the battery by overheating.

- X-3 Do not place the charge stream powerstation wireless or charge stream powerstation wireless XL portable battery with its wireless transmitter activated on top of another charge stream powerstation wireless or charge stream powerstation wireless XL portable battery with its wireless transmitter activated, or on top of any wireless charging pad. This may cause damage to any or all of the devices involved.
- X-3 Be cautious of excessive drops, bumps, abrasions, or other impacts to this device. If there is any damage to the device such as dents, punctures, tears, deformities, or corrosion due to any cause, discontinue use. Contact Manufacturer or dispose of it in an appropriate manner at your local battery-recycling center.
- X-3 Do not disassemble this device or attempt to re-purpose or modify it in any manner.
- X-3 Do not attempt to charge this device using any method, apparatus, or connection other than the device's USB-C connector. For questions or instructions for the various ways to charge the device, refer to the illustrations in the *Charging Your charge stream powerstation wireless/charge stream powerstation wireless XL Portable Battery* section of this user manual.
- X-3 Do not attempt to replace any part of this device.
- X-3 If this device is accessible to or may be used by a minor, purchasing adult agrees to be



solely responsible for providing supervision, instruction, and warnings. Purchaser agrees to defend, indemnify, and hold Manufacturer harmless for any claims or damages arising from unintended use or misuse by a minor.

- ✕ All products have gone through a thorough quality assurance inspection. If you find that your device is excessively hot, is emitting odor, is deformed, abraded, cut or is experiencing or demonstrating an abnormal phenomenon, immediately stop all product use and contact Manufacturer.
- ✕ Never dispose of batteries in the garbage. Disposal of batteries in the garbage is unlawful under state and federal environmental laws and regulations. Always take used batteries to your local battery-recycling center.
- ✕ To comply with FCC RF exposure compliance requirements, the wireless charging transmitter must be used with a separation distance of at least 10 cm from all persons.

## **Legal**

This product is meant for use only in conjunction with the appropriate device. Please consult your device packaging to determine whether this product is compatible with your particular device. Manufacturer is not responsible for any damages to any device incurred through the use of this product.

Manufacturer shall not in any way be liable to you or to any third party for any damages you or any third party may suffer as a result of use, intended or unintended, or misuse of this product in conjunction with any device or accessory other than the appropriate device for which this product is designed. Manufacturer will not be responsible for any damages you or any third party may suffer as a result of misuse of this product as outlined above. Purchaser agrees to defend, indemnify, and hold Manufacturer harmless for any claims or damages arising from unintended use or misuse, including use with an unintended device.

mophie, powerstation, charge stream, Power for all, Priority+, Stay Powerful, the five-circles design, and the mophie logo are trademarks of mophie inc. The 'Qi' symbol is a trademark of the Wireless Power Consortium. USB-C is a trademark of USB Implementers Forum. All rights reserved. Patents: [mophie.com/patents](http://mophie.com/patents).

This device complies with part 15 of the FCC Rules and RSS-Gen of IC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced technician for help.

**CAUTION:** To comply with the limits of the Class B digital device, pursuant to Part 15 of the FCC Rules, this device must be used with certified

peripherals and shielded cables. All peripherals must be shielded and grounded. Operation with non-certified peripherals or non-shielded cables may result in interference to radio or reception.

MODIFICATION: Any changes or modifications of this device could void the warranty.

### **Statement of compliance**

Hereby, ZAGG International declares that the radio equipment wireless charging base is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: [http://www.mophie.com/cert\\_red](http://www.mophie.com/cert_red)

### **WEEE DECLARATION**

All of our products are marked with the WEEE symbol; this indicates that this product must NOT be disposed of with other waste. Instead it is the user's responsibility to dispose of their waste electrical and electronic equipment by handing it over to an approved re-processor, or by returning it to mophie inc. for reprocessing. For more information about where you can send your waste equipment for recycling, please contact mophie inc. or one of your local distributors.

 STAY POWERFUL<sup>®</sup>